Bright Horizons Festive Fun Offer 2026

Terms and Conditions

1. The Offer

1.1. Bright Horizons is offering Eligible Families with an active childcare placement at a Bright Horizons nursery in England or Scotland the opportunity to receive 50% off qualifying Additional Sessions booked and attended during the Promotional Period, subject to these Terms and Conditions.

1.2. The Offer applies only to Additional Sessions booked in addition to a child's existing Contracted Attendance Pattern.

1.3. All Additional Sessions remain subject to availability, statutory staffing ratios and operational requirements.

2. Definitions

For the purposes of these Terms and Conditions:

"Additional Session" means a childcare session booked in addition to a child's Contracted Attendance Pattern.

"Bright Horizons" means Bright Horizons Family Solutions Limited.

"Contracted Attendance Pattern" means the childcare sessions ordinarily attended by a child under the family's existing childcare agreement with Bright Horizons.

"Eligible Family" means a family with an active childcare placement at a Bright Horizons nursery in England or Scotland during the Promotional Period.

"Offer" means the Bright Horizons Festive Fun Offer described in these Terms and Conditions.

"Promotional Period" means the period commencing on 17 November 2026 and ending on 24 December 2026 (inclusive).

3. Eligible Families

3.1. To participate in the Offer, a family must:

a) have an active childcare placement at a Bright Horizons nursery in England or Scotland;

b) book and attend a qualifying Additional Session during the Promotional Period; and

c) comply with these Terms and Conditions.

4. Nurseries and Availability

4.1. Subject to these Terms and Conditions, the Offer is available at all Bright Horizons nurseries in England and Scotland.

4.2. Participation in the Offer does not guarantee the availability of Additional Sessions.

4.3. Each nursery retains sole discretion as to whether Additional Sessions are made available under the Offer.

4.4. A nursery may limit, decline or withdraw availability of Additional Sessions having regard to:

a) available places;

b) statutory staffing ratios;

c) staffing availability;

d) operational requirements; and

e) quality, welfare or safeguarding considerations.

4.5. Families should contact their child's nursery directly to enquire about availability and booking arrangements.

5. Booking and Availability

5.1. Additional Sessions will be allocated on a first-come, first-served basis, subject to availability.

5.2. Availability of Additional Sessions shall be determined by the relevant nursery in its sole discretion.

5.3. Availability is not guaranteed upon submission of a booking request. All requests remain subject to approval by the Nursery Manager and will be reviewed on a daily basis.

5.4. To qualify for the Offer, an Additional Session must be booked during the Promotional Period.

6. The Discount

6.1. Eligible Families shall receive a discount equal to 50% of the standard session fee for qualifying Additional Sessions booked during the Promotional Period.

6.2. Qualifying Additional Sessions shall be charged at 50% of the applicable standard session fee or, where invoiced in advance, the discount shall be applied following attendance through Bright Horizons' normal invoicing process.

6.3. The Offer:

a) has no cash value;

b) is non-transferable;

c) may not be exchanged for cash or any alternative benefit;

d) may not be used in conjunction with any other discount, promotion, incentive or offer; and

e) qualifying Additional Sessions are not eligible for, and shall not contribute towards, any loyalty discount, loyalty reward, loyalty card benefit or similar promotional programme operated by Bright Horizons.

7. Employee Eligibility

7.1. Bright Horizons employees may book Additional Sessions in accordance with normal nursery booking procedures.

7.2. Employees are not eligible to receive the Festive Fun Offer discount in addition to their existing employee discount entitlement.

7.3. Employee discounts may not be combined with the Offer.

8. Payment and Cancellation

8.1. Standard nursery payment terms shall apply to all bookings made under the Offer.

8.2. Bright Horizons reserves the right to require payment in advance where applicable. Any such requirement will be communicated at the time of booking.

8.3. Standard nursery payment and cancellation terms and conditions shall apply to all Additional Sessions booked under the Offer.

8.4. Where a qualifying Additional Session booked under the Offer is not cancelled in accordance with the nursery's applicable cancellation policy, the session shall remain chargeable whether or not the child attends.

8.5. Non-attendance shall not entitle the family to a refund, credit, replacement session, reinstatement of the discount or relief from the applicable charges.

9. Exclusions

9.1. The following are not eligible for the Offer:

a) sessions forming part of a child's existing Contracted Attendance Pattern;

b) bookings that do not comply with these Terms and Conditions;

c) bookings that are not accepted by the relevant nursery; and

d) any booking where Bright Horizons reasonably believes the Offer is being misused.

10. General

10.1. Bright Horizons reserves the right to withdraw, suspend, amend or terminate the Offer at any time in respect of future bookings.

10.2. Bright Horizons reserves the right to withhold or recover any discount applied in error or obtained through misuse of the Offer.

10.3. Bright Horizons' decision regarding eligibility for the Offer shall be final.

10.4. These Terms and Conditions shall be governed by and construed in accordance with the laws of England and shall be subject to the exclusive jurisdiction of the courts of England.